

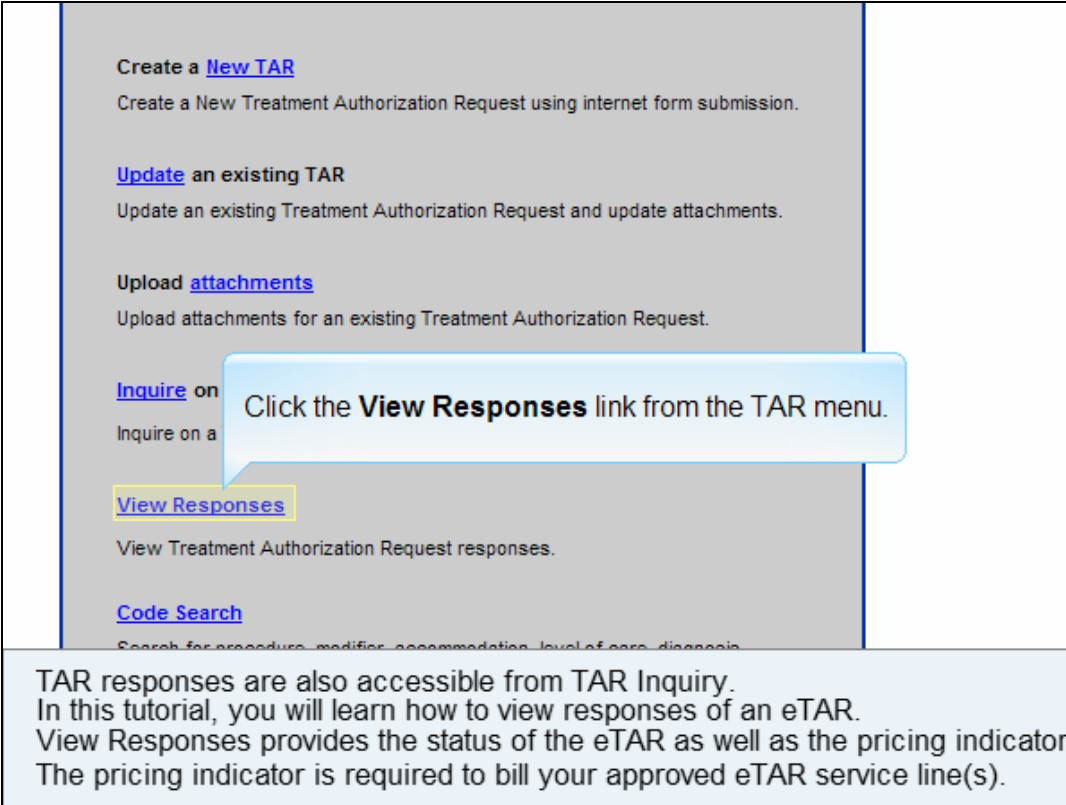
View Responses



Note: Information used to complete examples is fictitious.

View Responses

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Create a [New TAR](#)  
Create a New Treatment Authorization Request using internet form submission.

[Update](#) an existing TAR  
Update an existing Treatment Authorization Request and update attachments.

Upload [attachments](#)  
Upload attachments for an existing Treatment Authorization Request.

[Inquire](#) on  
Inquire on a

[View Responses](#)  
View Treatment Authorization Request responses.

[Code Search](#)  
Search for procedure, modifier, accommodation, level of care, diagnosis.

TAR responses are also accessible from TAR Inquiry.  
In this tutorial, you will learn how to view responses of an eTAR.  
View Responses provides the status of the eTAR as well as the pricing indicator.  
The pricing indicator is required to bill your approved eTAR service line(s).

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View Responses provides the status of the eTAR as well as the pricing indicator. The pricing indicator is required to bill your approved eTAR service line(s).

TAR responses are also accessible from TAR Inquiry.

Click the **View Responses** link from the TAR menu.

**Please Enter Response Selection Criteria**

**Service Information**

TAR Number

Submitting Provider ID

Or

Incoming Recipient ID

Patient Record Number

**Please Choose Service Status**

If the Service Status selected is "All", a response date range is required.

☐ Deferred ☐ Denied ☐ Modified

**Please Choose View Status**

If the view status selected is "Viewed", a response date range is required, except when requesting responses for a specific TAR.

☒ Unviewed ☐ Viewed

The submitting provider ID number is pre-populated based on the provider number used to log on to Transaction Services.

The Response Selection Criteria page provides various options to search for responses of an eTAR. If you are searching for a TAR Control Number (TCN) submitted using a different provider number, the search results will be blank. You must log off and log on to Transaction Services again using the correct provider number.

The Response Selection Criteria page provides various options to search for responses of an eTAR.

The submitting provider ID number is pre-populated based on the provider number used to log on to Transaction Services.

If you are searching for a TAR Control Number (TCN) submitted using a different provider number, the search results will be blank. You must log off and log on to Transaction Services again using the correct provider number.

In the **Service Information** section, type a TCN in the **TAR Number** field.

Or

Type a recipient ID number in the **Incoming Recipient ID** field.

**Please Enter Response Selection Information.**

**Service Information**

TAR Number  Submitting Provider ID XXX123456

Incoming Recipient ID  Patient Record Number

**Select a Service Status.**

**Please Choose Service Status**  
If the Service Status selected is "All", a response date range is required.

☐ Deferred ☐ Denied ☐ Modified ☐ Approved ☒ All

**If "All" is selected, you must complete the Response Date Range section.**

☒ Unviewed ☐ Viewed

**Response Date Range**

Select a **Service Status**.

If "All" is selected, you must complete the **Response Date Range** section.

The screenshot shows a web form titled "Please Enter Information." with fields for "Service Information", "TAR Number" (containing "040000"), and "Incoming". A "Submitting Provider ID" field is also visible. Below these fields are radio buttons for "Default", "Service", "Incoming", and "Approved". A yellow box highlights the "Please Choose View Status" section, which includes the instruction: "If the view status selected is 'Viewed', a response date range is required, except when requesting responses for a specific TAR." and two radio buttons: "Unviewed" (selected) and "Viewed". Below this is a "Response Date Range" section. A large light blue box at the bottom contains the text: "To view **all** responses, you must toggle between the viewed and unviewed options."

Please Enter Information.

Service Information

TAR Number 040000 Submitting Provider ID

Incoming

Please Choose View Status

If the view status selected is "Viewed", a response date range is required, except when requesting responses for a specific TAR.

☒ Unviewed ☐ Viewed

Response Date Range

To view **all** responses, you must toggle between the viewed and unviewed options.

Select a **View Status**.

Select **Unviewed** to search for responses not yet viewed using your provider number.

Select **Viewed** to search for responses that have been viewed using your provider number.

If "Viewed" is selected, you must complete the **Response Date Range** section unless you are requesting a response for a specific eTAR.

To view **all** responses, you must toggle between the viewed and unviewed options.

**Please Choose Service Status**  
If the Service Status selected is "All", a response date range is required.

☐ Deferred ☐ Denied ☐ Modified ☐ Approved ☒ All

**Please Choose View Status**  
If the view status selected is "Viewed", a response date range is required, except when requesting responses for a specific TAR.

☐ Unviewed ☒ Viewed

**Response Date Range**  
When selecting Response dates, the End Date must be no more than 31 days after the Begin Date.

Begin Date  End Date

Type the start date of the service in the **Begin Date** field (use mmddyyyy format).

Complete the **Response Date Range** section as necessary. Completing this section will help narrow your search results.

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☐ Deferred ☐ Denied ☐ Modified ☐ Approved ☒ All

**Please Choose View Status**  
If the view status selected is "Viewed", a response date range is required, except when requesting responses for a specific TAR.

☐ Unviewed ☒ Viewed

**Response Date Range**  
When selecting Response dates, the End Date must be no more than 31 days after the Begin Date.

Begin Date

End Date

Type the end date of the service in the **End Date** field (use mmddyyyy format).

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**Please Choose Service Status**  
If the Service Status selected is "All", a response date range is required.

☐ Deferred   ☐ Denied   ☐ Modified   ☐ Approved   ☒ All

**Please Choose View Status**  
If the view status selected is "Viewed", a response date range is required, except when requesting responses for a specific TAR.

☐ Unviewed   ☒ Viewed

**Response Date Range**  
When selecting Response dates, the End Date must be no more than 31 days after the Begin Date.

Begin Date      End Date

Click **Continue**.

Click **Continue**.

Please click on the TAR Response you would like to retrieve.

TCN	Service #	Service Description	Status	Patient Record #	Response Date
<a href="#">0400001610</a>	1	SKILLED NURSING SERVICES	4 Defer		10052004
<a href="#">0400001610</a>	1	SKILLED NURSING SERVICES	4 Defer		10142004

Click the **TCN** link to view detailed eTAR response information.

A list of TCNs that fulfill the search criteria are shown on the Response Selection List page.  
Note: Refer to the response date to determine which version you would like to view.

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TAR Control # :	P.I. :	Service # :	Response Date :
0400001610	0	1	10142004

---

Recipient ID :

123456789

---

Submitting Provider :	Patient Record # :
XXX123456	
Service Code :	
Z6900	
Service Description :	
SKILLED NURSING SERVICES	
From Date :	Thru Date :
02162004	02142005
Quantity :	Units :
30 / Fill	1

The TAR Response page displays an abbreviated version of the submitted eTAR.

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SKILLED NURSING SERVICES

From Date :                      Thru Date :

021620

Quantit

30 / Fill

Status :

4 Defer

Service Cod

Action Reason List :

Submit clinical records

The request has been deferred. Please see the reviewers comments for deferral reasons.

TAR Review Comments :

Please submit records showing justification of requested services.

The Status is the adjudication status of the eTAR service line response being viewed.

The Action Reason List provides specific reasons why the eTAR service line was deferred, denied, modified or approved.

The TAR Review Comments provides comments that the Medi-Cal field office reviewer entered while adjudicating the eTAR service line.

The Status is the adjudication status of the eTAR service line response being viewed.

The Action Reason List provides specific reasons why the eTAR service line was deferred, denied, modified or approved.

The TAR Review Comments provides comments that the Medi-Cal field office reviewer entered while adjudicating the eTAR service line.

System  
Web

Click the **TAR Menu** link from the navigation bar on the left-hand side of the page to return to the TAR menu.

Response Date :  
10142004

TAR Menu


Code Search

Pharmacy Service

Register

Login

Exit



Recipient ID :  
123456789

Submitting Provider :  
XXX123456

Patient Record # :

Service Code :  
Z6900

Service Description :  
SKILLED NURSING SERVICES

From Date :  
02162004

Thru Date :  
02142005

Quantity :  
30 / Fill

Units :  
1

Click the **TAR Menu** link from the navigation bar on the left-hand side of the page to return to the TAR menu.

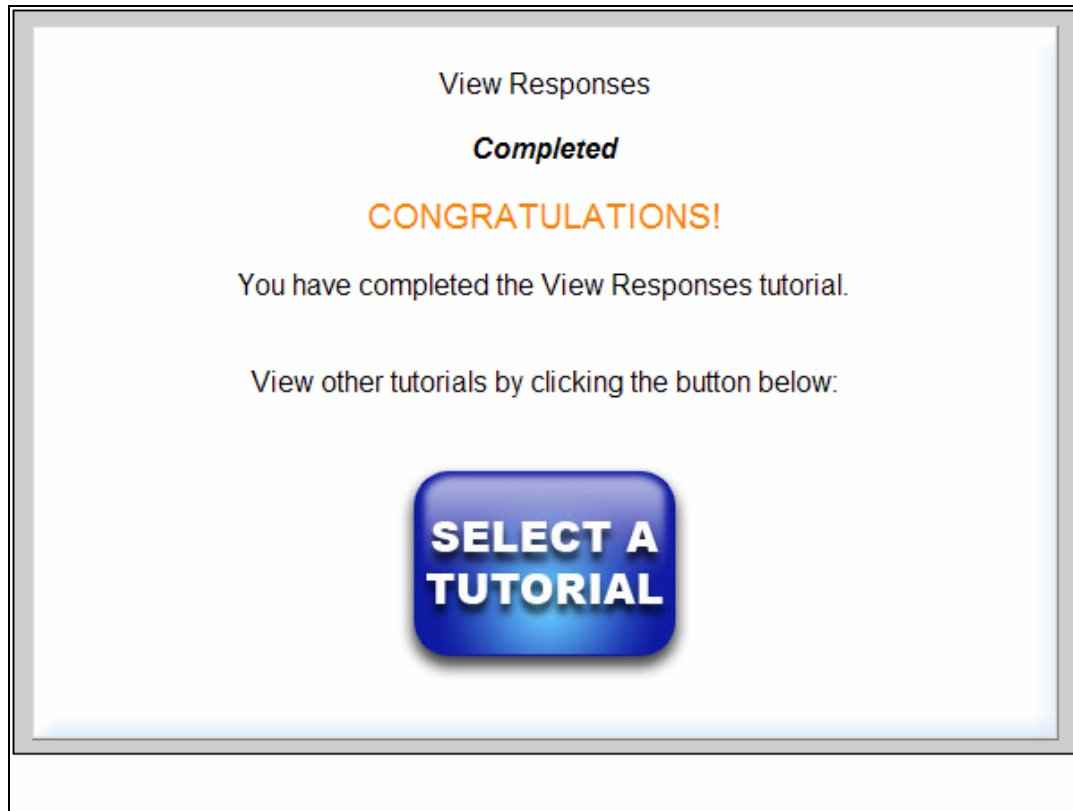
Page 12 of 14

**Remember**

- The submitting provider ID number is pre-populated based on the provider number used to log on to Transaction Services.
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**Remember**

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- The pricing indicator is required to bill your approved eTAR service line(s).



View Responses - ***Completed***

CONGRATULATIONS!

You have completed the View Responses tutorial.

View other tutorials by clicking the button below: